

Prescription Benefits At-A-Glance: *Excellus Blue PPO Plan*

Co-Pay Structure

Drug Type	Days Supply	Copay Structure
Tier 1	1 - 30	\$5
	31 - 60	\$10
	61 - 90	\$15
	31 - 90	\$10 at mail order pharmacy
Tier 2	1 - 30	\$45
	31 - 60	\$90
	61 - 90	\$135
	31 - 90	\$90 at mail order pharmacy
Tier 3	1 - 30	\$90
	31 - 60	\$180
	61 - 90	\$270
	31 - 90	\$180 at mail order pharmacy
Specialty	1 - 30	\$200

Annual Maximums

Deductible	Out of Pocket	Notes
NA	\$2,400 - Individual	
NA	\$4,800 - Family	Each family member capped at \$2,400

Pharmacy Network

Retail Pharmacy	Formulary	Preventative Rx
Open Network	Access Formulary	Platinum List

We Are *Your* Experts in Prescription Benefits.

Questions? Please call and speak to a member care advocate who will answer your questions. **844-257-1955**

KEEPING YOU CONNECTED

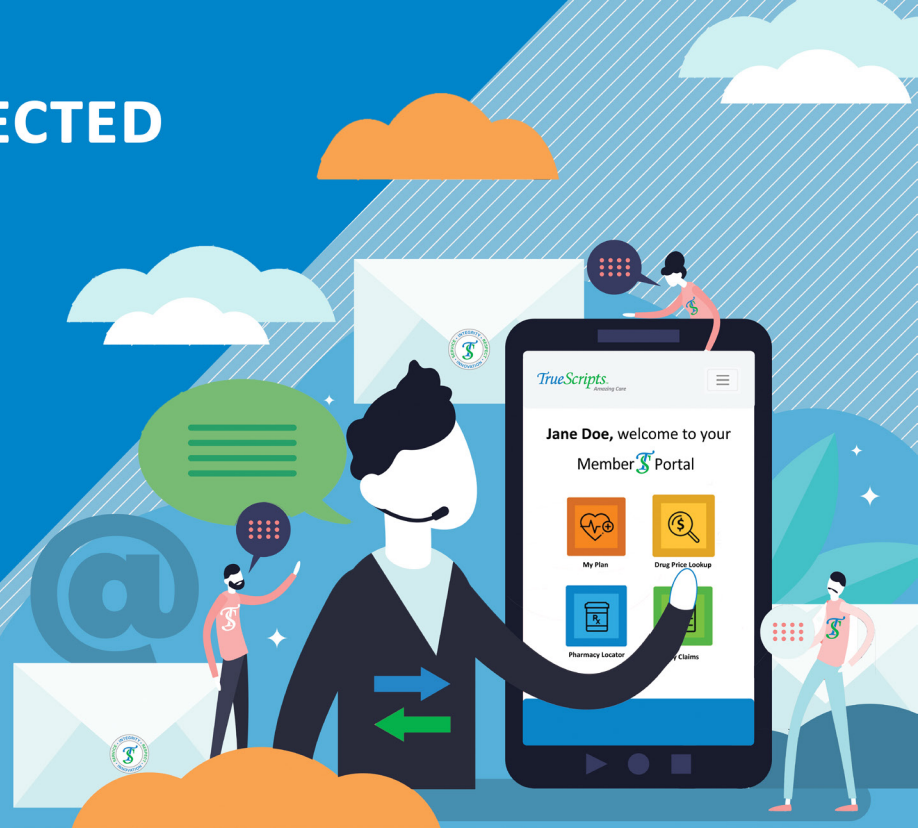
Member Portal

- Real-Time Drug Price Lookup
- Text & Live Chat
- Pharmacy Locator
- Personal Plan Information & Claims History
- Additional Member Forms & Resources



Scan above
or
Enter below

memberportal.truescripts.com **Get Started!**

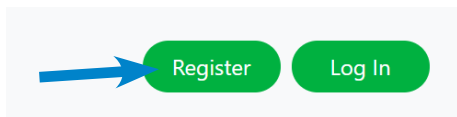


TrueScripts Members, follow these instructions to register:

- Enter the URL above into your web browser or click “Get Started” if viewing this document electronically. You can also scan the QR code from your mobile device to begin the registration process.

Note: You will not be able to register until on or after your effective date with TrueScripts.

- On the Member Portal landing page, choose ‘Register’ from the top navigation bar.



- Enter your personal information to complete the registration process.

**Note that you will need to have your Member ID card readily available*

- Check your email to verify and complete your account set-up.
- Once inside the portal, quickly access important information and helpful resources from your Member Dashboard. **Pro Tip:** The Drug Price Lookup tool will help you find the best price for your medications!



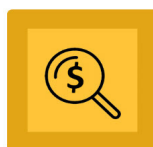
My Plan



My ID Card
(TrueScripts Processing Information)



My Claims
(Rx Claims)



Drug Price Lookup



Pharmacy Locator

**If you have any questions along the way, please call us at the number below.
Our team is prepared to provide you with *Amazing Care!***

TrueScripts[™]
Amazing Care

We are Experts in Prescription Benefits.

Questions? Please call and speak to a member care advocate who will answer your questions. **812-257-1955**



Amazing Care at your fingertips!

Introducing **TEXT & LIVE CHAT**

memberportal.truescripts.com

Get Started!



Whether you want to receive money-saving updates or need to ask time-saving questions, our new text message and live chat services put the power in your hands!

SMS Text - receive notifications for savings opportunities, confirmation of refills, plan updates, and more!

- Register in the TrueScripts Member Portal at memberportal.truescripts.com. Upon registering, check the box, ☐ **I agree to receive text messages from TrueScripts**
- You can also opt to receive emails by checking ☐ **I agree to receive emails from TrueScripts**
- If you are already registered in the portal, you can opt to receive text messages and emails by going to “My Profile” in the drop-down window at the top right corner of your screen. Here, you will see the option to check one or both boxes and update your profile.
- You may also call TrueScripts to opt into our SMS texting services.

Live Chat - get assistance with a claim, drug pricing information, explanation of benefits, and more!

- Register or log-in to your TrueScripts Member Portal. Once logged in, you will see the Live Chat button at the bottom right-hand corner of your screen. Just click to get started!
- To help us best assist you, you will be asked to submit a few pieces of information.
- Within less than a minute after clicking “Submit,” you will be connected with a live TrueScripts professional.

Our team is available via live chat, text message, or standard phone call at the number below during our regular business hours of Monday - Friday, 8AM - 6PM (ET).

We look forward to serving **you!**



We are Experts in Prescription Benefits.

Questions? Please call and speak to a member care advocate who will answer your questions. **812-257-1955**

Understanding how prescription benefits work will help members get the most out of the program. Below are a few of the most frequently asked questions we receive:

How can the TrueScripts Specialty Care Program help me save on my medications?

- Optimal Approach: If the member qualifies for the drug manufacturer's patient assistance program (PAP), they will receive their drug at no cost to them.
- Conservative Approach: If the member does not qualify for PAP, alternative savings options - such as copay cards - are pursued, and the member receives a discounted price for their medication.

How do I get started?

- All specialty drugs require a Prior Authorization (PA) to ensure the member receives the most clinically and cost-effective treatment possible. Once all necessary information is obtained, the PA process is complete in 24-48 hours.
- Next, the TrueScripts Clinical and Member Care Team will pursue financial assistance options.
- All members taking a specialty medication will be appointed a TrueScripts Patient Advocate to walk them through the entire Specialty Care Program process.

How do copay cards work?

- When a member utilizes a copay card, it can greatly offset the cost of the drug. However, please be aware that the member will only receive credit for what they truly pay "out-of-pocket."
- For example, a copay card for the drug Humira could reduce the cost of the drug to \$5 for the member. In this case, the member will only need to pay that amount for their drug. However, this also means that \$5 is what is credited towards the member's out-of-pocket.

How do I know if I qualify for PAP?

- Drug manufacturers' Patient Assistance Programs (PAP) are often based on certain income eligibility requirements.
- Minimal information is needed from the member to begin the PAP application process.
- The member's TrueScripts Patient Advocate will provide guidance through the application process.

Will I receive support along the way?

- YES! **Amazing Care** is not just our tagline...
 - o Proactive clinical follow-up and ongoing access to pharmaceutical knowledge
 - o Text message services to alert members of specialty medication updates
 - o **One Ring Response™** for when members need to speak with our team quickly